



Privacy Policy

Our Commitment to Privacy

You are concerned about protecting your privacy online. So are we. Aianna treats your personal information, especially your credit card number, with the highest standards of safety, security and confidentiality. By visiting www.aianna.com, you are accepting the practices described in this Privacy Policy Notice.

What information do we gather?

We do not collect personal information without your knowledge. We do not sell or give your personal information to third parties at all, unless for legal or credit verification purposes. Examples of personal information collected by Aianna include your full name, home address, billing address, e-mail address and phone number. This policy explains how we collect your information and how we use that information and also outline the choices you have. By subscribing to Aianna services, you accept the practices outline in this Privacy Policy. If you have any questions about our privacy policy, contact us via e-mail at care@aianna.com

We need your name, billing address, shipping address, e-mail address, business and home phone number, and credit card number to process your request for service. We will e-mail you to confirm your subscription. If we have a question, we may contact you via e-mail or by phone to verify the account.

Who we share it with?

In order for us to complete your transactions, we are required to share your credit card and billing information with our credit card processing bank. Our bank and merchant clearing house will use this information to verify and clear these transactions.

Third parties

Aianna does not share information about you with any third parties. However, we may disclose aggregate customer information (such as number of visits or average billing amounts) with third parties.

Aianna Newsletter

If you want to receive e-mail newsletters from Aianna with updates on discount, promotions, and hot new products, you must subscribe. You can subscribe our Newsletter using a link on the home page, when you create an account.

Each newsletter prominently displays a link you can use to unsubscribe at any time. We also include the e-mail address you used when you signed up for the newsletter, so you know which address to enter when you unsubscribe.

Contacting Aianna Customer Care

If you contact Aianna Customer Care, we will use your name, e-mail address, phone number and account number to answer your question and resolve your problem as quickly as possible. On occasions, we may contact you later to verify information or to check on the quality of our Customer Care. We do not add your e-mail address to our newsletter mailing list because you contact Customer Care.



Legal requests

We may release customer account or other information if we're advised that release is necessary to comply with the law, or to protect the rights, property and safety of Aianna, our customers or others. This may include the exchange of information with companies and organizations or law enforcement for loss prevention and credit risk reduction.

How Secure is My Information?

Protecting your personal information

Aianna pledges a safe and worry-free subscription experience. We use the industry standard for Internet security, Secure Sockets Layer (SSL 128-bit) encryption to scramble your personal and credit card information as it travels over the Internet during the subscription and self service account management processes. This encryption makes it impossible for anyone to read your information in transit. We protect all of your personal information, including your name, address, password and credit card information. For an additional layer of security, we scramble every credit card number we store in our database.

You will know you're in the "secure" area of our site(s) when you visit the subscription or account management pages. Notice that the "http" portion of www.aianna.com. Web site address in your browser changes to "https." The "s" stands for "secure." In addition, both Netscape and Internet Explorer use special symbols to indicate that you're in a Web site's secure area. (Earlier versions of Netscape use a highlighted key. More recent versions of Netscape and all versions of Internet Explorer show a closed, highlighted lock.) Some browsers let you know that you're moving in or out of a secure area by notifying you with a special pop-up window that requires you to click "OK" before continuing.

Protecting your credit card information

Secure Sockets Layer (SSL 128-bit) encryption encrypts your credit card number when you submit your order, making it completely unreadable as it travels over the Internet. For an additional layer of security, we scramble every credit card number we store in our database.

Protecting your password

We encrypt your password to ensure no one else has access to your account. If you forget your password, you can create a new one. You can do your part to protect your personal information by keeping your password a secret and making sure you log off completely if you share a computer.

Does Aianna Use Cookies?

Yes. A "cookie" is a special identifier. Web sites like Aianna transfers cookies to your hard drive through your Web browser. Cookies help us identify you when you visit Aianna We don't store your password or any personal information in your cookie.

If you want to prevent your browser from accepting cookies, set your browser options to let you know when you receive a new cookie, or turn off your cookies completely. You can find out how by reading the "help" portion of your toolbar on most browsers. Remember, however, that if you turn off the cookies feature, you will not be able to subscribe for Aianna services via the web. You may still do so by requesting the necessary forms from your local Aianna dealer, or you may contact: care@aianna.com for assistance.



[Term of Use](#) (please read)

OUR CONTACT METHOD

Web Site: <http://www.aianna.com>

E-Mail: care@aianna.com